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[All Faculty/Staff] Moodle News: New Technology and Exclusive Faculty URLs
1 message

Elayne Kuletz <kuletze@wou.edu>   Tue, Nov 11, 2014 at 3:18 PM
To: allfacstaff@wou.edu
Cc: "moodle@wou.edu" <moodle@wou.edu>

New Technology and Exclusive Faculty Moodle URLs

Posted on **November 11, 2014**

Some changes are coming to the way faculty use Moodle at WOU! Here's what you need to know:

- There are now new ways for faculty to access the Moodle site when performing certain teaching tasks
- There are new restrictions in place for file size limits in Moodle depending on the user and the task (see below for more details)
- There are multiple servers and a load balancer supporting our Moodle site to reduce the number of users affected by high traffic or technology issues
- When a Moodle server does slow down, it is now automatically restarted to minimize disruption to users and maximize the availability of the site

What does all of this mean for me?
These changes mean that you and your students will experience an improved response time when accessing Moodle pages. You will also encounter fewer interruptions or slowdowns while working. This also means that there might be some changes to the way you access Moodle and perform certain tasks.

Which site do I need?
For your students and for most teaching tasks, your courses for Fall 2014 and all future terms will continue to be located at http://moodle.wou.edu. You can login to this site as well as other WOU services using the WOU Portal. However, this URL now has a 1GB site upload limit that will prevent you and your students from uploading larger files that could cause a slowed response time for other users on the site.

To upload large files or perform tasks such as course backups, restoring course content, or importing course content, University Computing Services has created two new dedicated URLs exclusively for faculty use. If the server responds more slowly while processing your activity, students will now remain unaffected:

- video-moodle.wou.edu (this URL is for working with video files)
- faculty-moodle.wou.edu (this URL is for working with other large files, creating course backups, restoring courses, and importing content)

You will need to sign in again to access the site through these URLs. Please note: Clicking on the Dashboard tasks buttons in
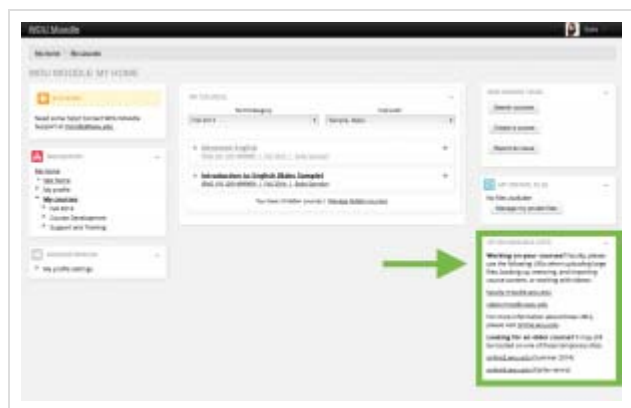
the sidebar of the MyHome page (or custom internal links in your courses) while signed into one of these URLs can cause you to be redirected to http://moodle.wou.edu.

What about courses from previous terms?

Older courses are still being migrated to our new site in phases. Until the process is complete, some of your previous courses will continue to appear on the following temporary Moodle sites:

- online2.wou.edu (Summer 2014 courses may be housed here)
- online3.wou.edu (courses from all earlier terms and some non-academic course pages may be housed here)

There are now links to all of these URLs on your Moodle MyHome page under "Other Moodle Sites"

Questions? Contact us at the Moodle Support Team!

Moodle Support Team
moodle@wou.edu
503-838-9300
Mon-Fri, 8-5

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